

Please read carefully - [View in browser](#)



In Partnership with



Please read below carefully

Dear Patient Access user,

As a registered user of Patient Access we would like to inform you that we have updated and improved the service.

To continue accessing the online services of your GP practice with Patient Access, we need to migrate your account to the new platform. This is a quick and simple process which is all explained below:

Next steps

1. Sign in to the new Patient Access **using your User ID** as normal via the button below. **It's important that you use your User ID the first time you sign to the new service and NOT an email address.** If you are unsure of your User ID please visit [this page](#) for help
2. Once signed in you will then be able to confirm your account details with us, including an email address to use for future sign-ins. Until you confirm this email address, you will need to continue to sign in with your User ID

More details can be found in this [article](#) and [video](#) and if you have any difficulties with signing in, please visit [this page](#).

[Sign in to Patient Access](#)

[Forgot User ID](#) | [Forgot Password](#)

Why migrate your Patient Access account?

- To take advantage of new product features and a more intuitive user experience

- To make the sign in process easier by giving you the option of signing in with an email address or fingerprint ID, rather than User ID
- To ensure that we have a record of whether or not you would like to receive marketing communications from Patient Access

These changes relate only to your Patient Access account data. Your GP practice will remain in control of how your patient record is managed and processed.

If you have recently moved to a GP practice where Patient Access is not available, please ignore this email and accept our apologies for any confusion caused.

If you have any questions, please **look at our FAQs**. We also invite you to view our new **Terms & Conditions** and **Privacy Policy**.

[Sign in to Patient Access](#)

[Forgot User ID](#) | [Forgot Password](#)

Thank you for your time,

Patient Access Support

Download the Patient Access App



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Patient Access is the name of the service which is delivered by EMIS Health on behalf of many GP practices to enable patients to access a variety of GP services online.

Registered number: 2117205 Registered office: Rawdon House, Green Lane, Yeadon, Leeds LS19 7BY. Patient is a UK registered trademark.

You have received this service communication since you are registered to use Patient Access.

If you believe this has been sent to you in error, please safely [unsubscribe](#).

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